**In August 2021 we had a total of 59 responses; 57 said that they were ‘EXTREMELY LIKELY’ and 2 said that they were ‘Very Likely’ to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:**

|  |
| --- |
| * Appointment on time and Physio Therapist examination and symptoms checking very thorough. Came away with appropriate exercises to help my problem.
 |
| * Appointment on time, ambulatory device fitted and advice given clearly, all very efficient and friendly.
 |
| * Because everyone was pleasant and smiling and efficient in their work as always.
 |
| * Brilliant nurse. Very professional. Seen on time and very helpful.
 |
| * Efficient and very close to time
 |
| * efficient, professional, friendly
 |
| * Excellent caring approach from the phlebotomist I saw this afternoon. I was impressed that she quickly made allowances for deafness and took an average no when I mentioned I had been borderline high diastolic of late when testing at home. Thank you.
 |
| * Friendly efficient staff
 |
| * Good covid precautions- on time my appointment - procedure carried out successful.
 |
| * Good service, accommodated an appointment at very short notice
 |
| * I chose 1 Very Good Because once again I received a Faultless service Thank-you All
 |
| * I was seen very promptly, dealt with kindly and carefully and I felt safe and calm.
 |
| * I was very pleased with my visit. Everything seemed to be safe re Covid. I saw the physio. Gemma who was very nice, professional and helped me with my problems. Thank you
 |
| * No prob
 |
| * Polite and efficient
 |
| * Professional service
 |
| * Seen on time with minimum wait after consultation
 |
| * Staff helpful , kind and very professional.
 |
| * Super efficient and extremely helpful and friendly at all times.
 |
| * The doctor was very thorough and thoughtful and wanted to get to the bottom of the issue. Marazion practice is exemplary in my experience
 |
| * The nurse put me at ease and explained the procedure extremely well. At all times she was professional yet friendly.
 |
| * Very friendly and professional service. Did not have to wait and the practitioner was very helpful.
 |
| * Very friendly and professional.
 |
| * Very pleasant and friendly receptionist and Dr Lock is always kind and considerate. Surgery was spotless.
 |
| * Very professional and swift delivery of service
 |

Thank you very much for taking the time to complete these slips. We appreciate your support.